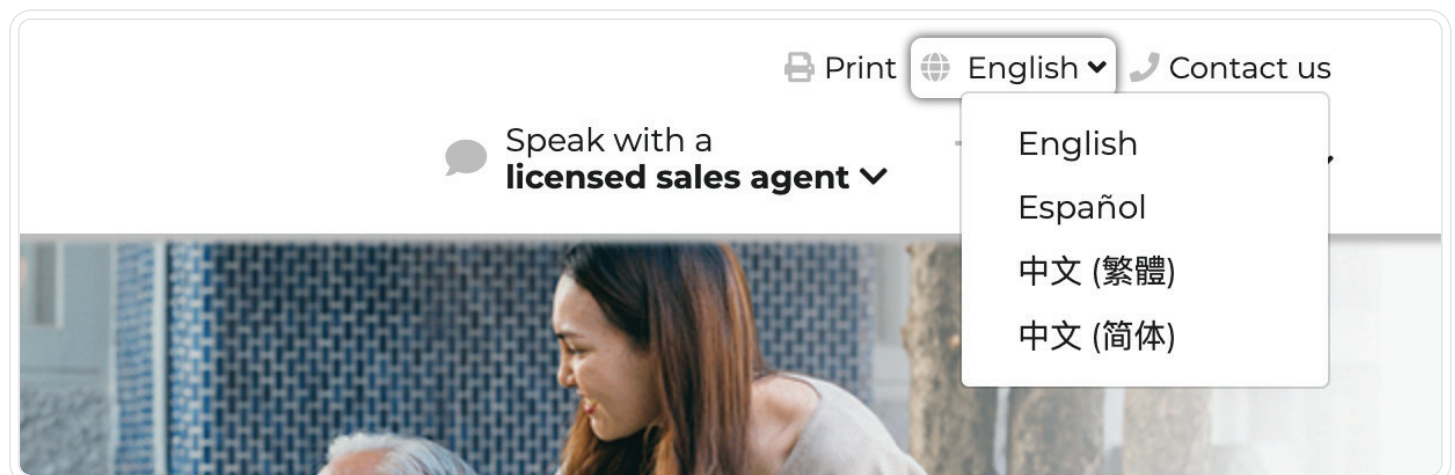CONNECTURE DRX

Multi-Language Options

for Consumer and Professional Sites

ConnectureDRX's **Multi-Language Options** efficiently enables the PlanCompare ONE platform to support multiple languages through a combination of advanced machine translation technology and professional translation review. This feature leverages best-in-class machine learning algorithms to translate site language. After the initial translation, professional translators review the sites and certify the accuracy of the translations.

Note: Available languages represent the top 10 most commonly spoken languages in the United States outside of English.

Arabic مرحبا

Chinese 你好
Simplified and Traditional

French Bonjour

German Hallo

Haitian Bonjou

Korean 안녕하세요

Russian Привет

Spanish Hola

Tagalog Kumusta

Vietnamese Xin chào

Access language options from the homepage.

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English
Español
中文 (繁體)
中文 (简体)

NOTE: Multi-Language Options are an additional charge

PlanCompare ONE

Commonly asked questions regarding Multi-Language Options:

Q: Will the Multi-Language feature extend to plan details and enrollment?

A: Yes. We will apply the process for language translation to enrollment forms as well. We achieve this by working with professionals to review a wide range of plan details to ensure accuracy of translated language.

Q: Will plan documents be made available in multiple languages?

A: In some cases yes. Where carriers have made plan documents available in languages other than English, they will be made available in the Plan Documents section of plan details.

Q: How often are sites reviewed for accuracy?

A: The first time a language is enabled on the PlanCompare platform, professional translators do an extensive review to ensure content and the context are as accurate as possible. From there, languages will be reviewed at regular intervals to accommodate any site text changes. Also, in the case any inconsistencies are found, requests to review specific language can be made via the ConnectureDRX customer success team.