

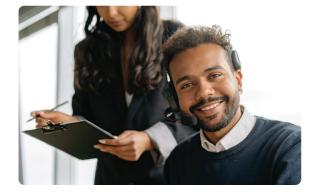
Where innovation meets dedication

Connecture DRX's technology enhancements on **PlanCompare ONE** for **Medicare plan shopping**, **quoting**, **enrollment and retention** are redefining the way call centers and inside sales teams manage Medicare enrollments.

PlanCompare ONE Highlights

In a SINGLE CALL, call center representatives can tailor communication to the preferences of every beneficiary—with dynamic scripting, progress tracking and relevant member information at their fingertips.

- Scalable and cost-effective
 Seamless technology integrations with other enrollment channels offers a UNIFIED VIEW of member information.
- Search for providers
 Including value-based care options.
- A smoother member-centric journey
 Innovative platform features support beneficiaries aging into Medicare or members considering a plan change.
- Preloaded drug lists and other member data Saves minutes on every call.
- Real-time analytics
 Tracks session insights, providing "actionable" data for call center representatives, trainers and administrators.



ConnectureDRX's comprehensive solution helps call center agents:

- Guide beneficiaries in comparing Medicare plans personalized to them
- Expedite every call with custom scripting on monitors
- Enroll beneficiaries in their best fit plan (with no cost surprises). Total out-of-pocket costs are calculated within seconds.
- Move effortlessly on to the next call and another successful enrollment

Innovative technology enhancements ensure call center agents are informed and able to deliver a consultative shopping and enrollment experience proven to elevate the member experience—all in a single call.



Connecture.com

800.379.9060

marketing@connecture.com